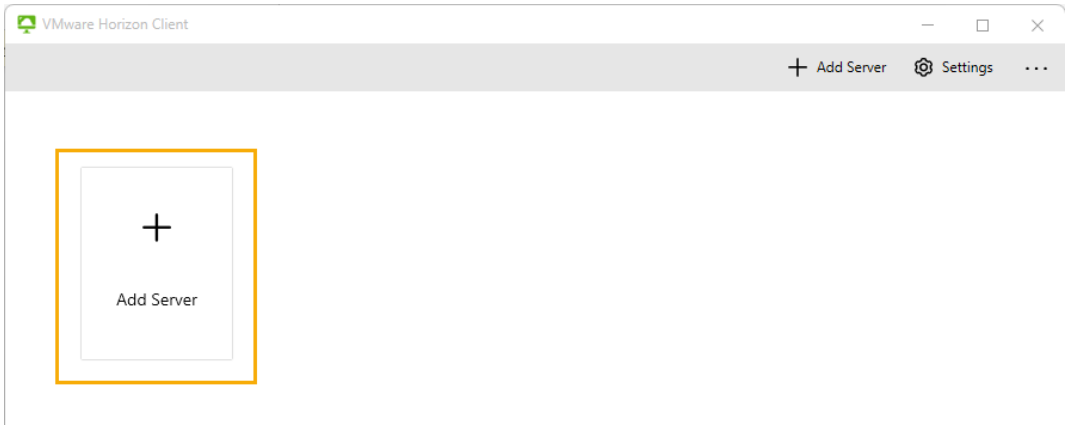
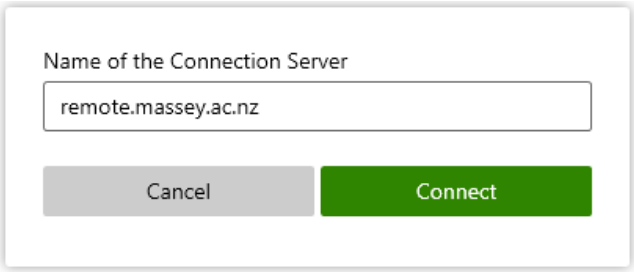
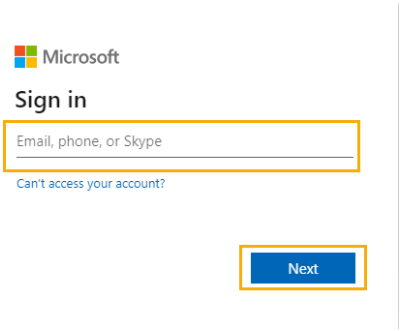
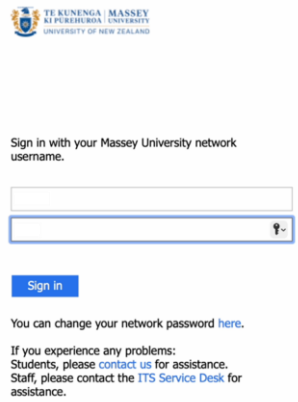
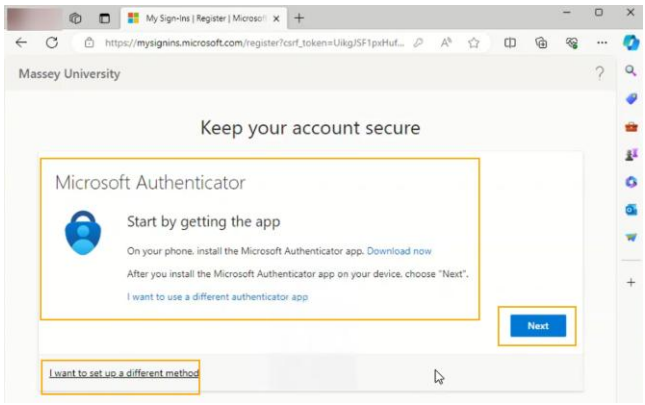
MASSEY UNIVERSITY
TE KUNENGA KI PŪREHUROA
UNIVERSITY OF NEW ZEALAND

Access Virtual Desktop and Multi Factor Authentication

Once you have download the Omnissa Horizon Client Virtual Desktop (VDI) to your computer you will access it from your computer start menu until you pin it to your taskbar. Each time you access VDI you will need to authenticate via multi factor authentication (MFA).

Step	
1	From your Windows **computer start menu** enter **OMN**, click on **Omnissa Horizon Client** From your Mac **computer applications folder** open **Omnissa Horizon Client** Click **Add Server**. 
2	Under **Name of Connection Server** enter **remote.massey.ac.nz** then click **Connect**. 
IMPORTANT	If you computer is not connected to the Massey network you will be prompted at this point for MFA before you can access the VDI environment. Go to **Step 3**. If you are connected to the Massey network go to Step 9.
3	If you have previously set up your MFA, you will be directed to verifity your identity through the option you set up for MFA. Then go to Step 9. If you have not set up your MFA you will automatically be direct to set this up.

	While you are setting up your MFA and are connected to the **remote.massey.ac.nz** connection server, the **Omnissa Horizon Client** will close and present a web browser window, which will take you through the MFA process.
4	In the Mircosoft Sign in web page, under **Sign in** enter your **studentID@massey.ac.nz**, click **Next.** 
5	You will now be taken to the Massey University sign-in page. Enter your Massey student username (**studentID@massey.ac.nz**) and password, click **Sign In.** 
6	You will be taken to a Microsoft web page **More information is required**, click **Next**. On the **Keep your account secure** web page you will given the option to either use the • Microsoft Authenticator app • I want to set up a different method If you want to set up your authentication by text or phone call, please click **I want to set up a different method**. To use the **Microsoft Authenticator app**, click **Next**.  From here follow the instruction on the screen to set up your MFA.

7	Once you have complete the MFA set up your **Keep your account secure** web page will show Success!, click **Done**.
8	**Omnissa Horizon Client** will automatically open and you will be taken to the login page.
9	In the **Omnissa Horizon Client** login window, under **Enter your user name** and **password** enter your Massey student username (**studentID@massey.ac.nz**) and password, click **Login**.
10	You will now be presented with the environments you can access, this can display differently for each students as it is based on what enrivronments you have been give access to. You will need to click on the relevant environment you wish to access. 